

RMA Form

Dear Customer,

Although we produce our products with a lot of care, it can happen that an error or a technical fault occurs. By using this form, you can report the issue. Please print out, fill in and add it to the shipment with the device you send for repairs.

Date:
Account Number:
Company Name:
Contact:
Address:
Zip code and City:
Phone:
E-mail:

Delivery address (if different from above)

Company Name:
Contact:
Address:
Zip code and City:

Device Serial Number:
Description of the problem:
.....
.....

inepro reserves the right to apply a standard investigation fee (€ 30.07) for each repair that is submitted. For under warranty repairs this fee is not applicable.

Please tell us the maximum amount you would like to spend on this repair without us contacting you? + € 30.07 standard investigation fee.

Disclaimer: The costs and responsibility of the shipment to inepro BV of items that are still under warranty, are for the sender. inepro BV reimburse the return of the repaired goods. If the items are out of warranty, the cost of shipping to inepro as well as from inepro are for the sender.

Goods without RMA form cannot be processed.